





WORKSHOP ON GOOD PRACTICES IN PROMOTING RESPONSIBLE BUSINESS CONDUCT

Polish craft and SME organizations for socially responsible solutions

Edyta Doboszynska,

Polish Craft Association (ZRP)



Budapest, 20 June 2016

POLISH CRAFT ASSOCIATION ZRP – Związek Rzemiosła Polskiego

Established: 1933

by the decree of the President of Poland under a statute defined in the Regulation of the Minister of Industry and Trade

Organisation of craft economic self-government

Law on crafts (voluntary membership in general / 1 exemption)

Employers Organisation

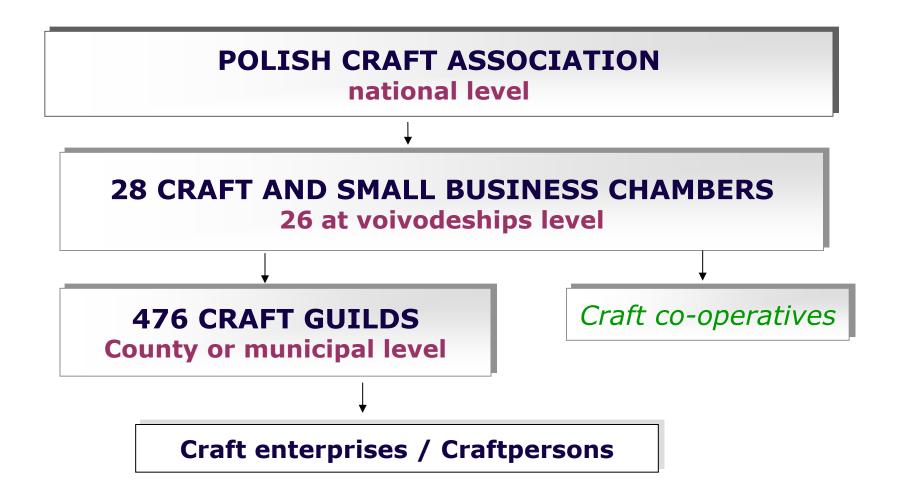
Law on the Social Dialogue Council and other social dialogue institutions Law on employers organisations

POLISH CRAFT ASSOCIATION (ZRP)

What does distinguish ZRP from other employers' organisations?

- own independent dual vocational training system based on apprenticeship and work-based learning as well as cooperation with public or private craft vocational schools.
- own independent system of validation of craft vocational skills and competences (including confirmation of qualifications in the form of journeyman certificates and master diplomas)
- Own supervision over the organization and performance of dual vocational training in craft enterprises.
 - on the basis of the law on crafts (1989 + further amendments including the 2015 one) ZRP supervises activities of the examination boards of craft chambers conducting exams for master and journeyman professional titles and so-called checking exams.
 - on the basis of the law on integrated system of qualifications (2016), ZRP plays the role of external entity toward craft chambers, responsible for quality assurance.

ZRP STRUCTURE



POLISH CRAFT ASSOCIATION

since 1991 member of



Definition of craft activity

according to the Law on craft

Economic activity conducted by a natural person or a civil partnership of natural persons, on his/her or their behalf

- With personal involvement of the craftperson in work and use of his/her professional competences
- → With employment up to 250 employees (since 2015; before 50 employees)

Trade, hotel, transport, medical services, freelancers' services, services of artists and photographers are not included into craft activities.

- Majority: micro-enterprises rooted and operating locally
- → Over 100 of craft professions
- Growing number of service-providers
- Decreasing number of manufacturing enterprises
- the strongest craft branches: building, automotive, food-processing, carpentering, metalworking, personal services ...
- → a wide range of activities: from the unique, artistic and traditional ones - to those using advanced technologies

Common questions:

Can small businesses act for social responsibility?

Do small businesses want to act for social responsibility?

What are the preconditions?

Question No 1 for ZRP:

Do small businesses understand social responsibility?

2006 – EC Communication

Implementing the partnership for growth and jobs: making Europe a pole of excellence on corporate social responsibility

2008 - Responsible Entrepreneurship in SMEs,

UEAPME project, EU funded

Main objective:

"help small business organisations in the implementation of the recommendations of the Multi-Stakeholder-Forum in order to promote the take up of effective and credible CSR practices among European companies and in particular SMEs, as a means to enhance their long-term competitiveness";

Target area:

Germany, Belgium, Portugal, France, Lithuania, Romania, United Kingdom, Czech Republic, Italy, Bulgaria, Hungary

Polish crafts response / 2006:

- EC initiative out of touch with the reality of SMEs;
- CSR is the extra burden

Polish crafts response / 2016:

- Crafts have been socially responsible for ages.
- CSR is not a one shot choice, it is deeply engrained in crafts activities and accompanied by values identification important for businesses, their customers, suppliers, local neighborhood, employees, apprentices and their families.
- Business ethics of craft enterprises has been changing in response to needs and awareness of the local community as well as "business models", but it has always been the backbone of craft activity supported by craft organisations.
- Today, crafts are still embedded in the local community, highly depended upon this community and voluntarily support the values of this community, including environmental and social ones

Polish crafts response / 2006 - 2016:

- In-depth conversations about CSR themes
- Participation in various awareness raising projects
- Involvement of craft organisations, building partnerships



- CSR implies some burdens but does not hamper the economic success of the company, on the contrary
- Once CSR has been a backbone of craft acitivity we should not discuss how to implement this concept, but
 - how to make it stronger
 - how make it more visible
 - how to develop SMEs capacities and competences

Polish crafts response / 2006 - 2016:

EXAMPLES

Investment in skills development, life-long learning and employability

skills development, life-long learning and employability

POLISH CRAFT ASSOCIATION

national level

supervises activities of the examination boards of craft chambers responsible for quality assurance vs integrated system of qualifications

28 CRAFT AND SMALL BUSINESS CHAMBERS

voivodeships level (26) / sectorial (2)

organize exams for journeyman / masters and cofirm the qualifications (certificates & master diplomas – official documents with the emblem of the state)

monitor and oversee the apprenticeship process together with craft guilds

476 CRAFT GUILDS

County or municipal level supervise apprenticeship in craft companies

Craft co-operatives

Craft enterprises / Craftpersons offer work-based learning

Polish crafts response / 2006 - 2016: skills development, life-long learning and employability

- Training Fund of the Polish Craft Association
- Public support for craftpersons offering work-based learning for apprentices
- Systemic project funded by EFS under OP Knowledge 2014-2020

The guard of dual vocational training

skills development, life-long learning and employability

Cooperation with:

- vocational schools
- the government and local authorities
- labour market institutions
- VET institutions and organisations
- labour inspection
- junior high schools
- parents and local communities

Main goals:

- improving the efficiency of VET and shaping the culture of LLL, dual training as well as respecting the principles of safe work
- Strengthening competitiveness of craft companies

Polish crafts response / 2006 - 2016: skills development, life-long learning and employability

Crafts	involved	in
apprer	nticeship	

No of apprentices in crafts

No of journeyman certificates issued

No of master diplomas issued

	2013	2014	2015
Zakłady szkolące uczniów	24 702	23 819	23 087
Uczniowie w rzemiośle (nauka zawodu i przyuczenie)	75 045	73 575	71 170 + przyuczenie 2 553
Świadectwo czeladnicze	32 890	29 457	26 539
Dyplom mistrzowski	3 400	3 496	3 889

Active involvement in labour market and social inclusion policies

Polish crafts response / 2006 - 2016: Labour market and social inclusion

- Vocational training area
- All tasks and dutes of representative social partners

ZRP as a representative social partner

POLISH CRAFT ASSOCIATION

national level

Tripartite Commission for Social & Economic Affairs (2001 – 2015)
Social Dialogue Council (since 2015)

Labour Market Council & other advisory bodies

Labour Protection Council, Council for the Disabled, Concil for 50+ & other advisory bodies

28 CRAFT AND SMALL BUSINESS CHAMBERS

voivodeships level (26) / sectorial (2)

Social Dialogue Commissions & Labour Market Councils
CSR Round Tables / Boards (if exist)

476 CRAFT GUILDS

County or municipal level

Labour Market Councils

Craft co-operatives

Craft enterprises / Craftpersons Employers socially responsible

ZRP as a representative social partner



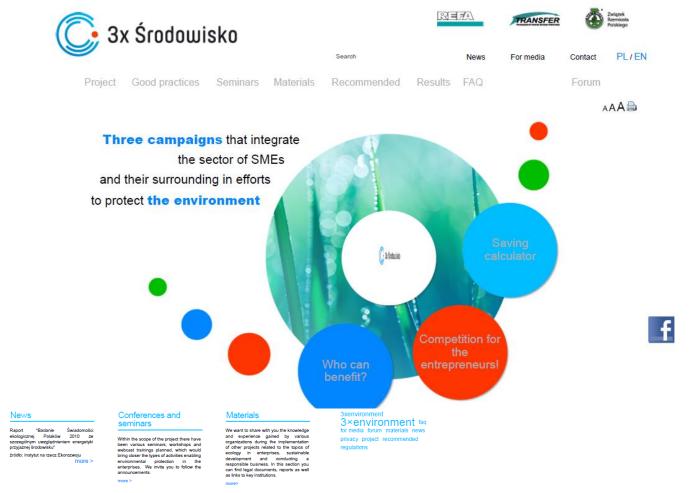






more rational use of natural resources and reduced levels of pollution

Polish crafts response / 2006 - 2016: rational use of natural resources



www.3xsrodowisko.pl/en/



The "Three campaigns integrating the SMEs sector and their surroundings in the efforts to protect the environment" in on-financed by the financial instrument of the European Union LIFE+ and the National Fund for Environmental Protection and Water Management.



Polish crafts response / 2006 - 2016: rational use of natural resources

Objective of the Project

To increase awareness of SME employees to make efficient use of resources by inspiring managers and employees of 3000 craft companies (and their environment) to the efforts to reduce the consumption of resources.





Polish crafts response / 2006 - 2016: rational use of natural resources

ZRP main actions:

- * Cooperation with 27 ecological education animators - from craft chambers and guilds
- Recruitment of 100 craft companies as reference companies in which we plar have minimum 10% savings on water, electric power, wood, etc.
- · Preparing best practices and dissemination for 6 branches in order obtain savings (even up to 30%)
- Webinaries for specific branches



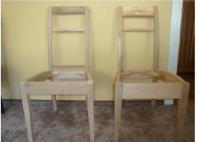


w działaniach na rzecz ochrony środowiska" dofinansowa-

Webinar 21 stycznia 2015 r. Praktyczne aspekty wdrażania dobrych praktyk w zakresie oszczędzania zasobów w zakładach fryzjersko-kosmetycznych

Prelegent: Piotr Staszewski















Polish crafts response / 2006 - 2016: rational use of natural resources

Among other actions we have conducted:

4 branch articles

23 informational meetings with 796 participants

3 consultation meetings

27 workshops with 367 participants from 311 craft companies

112 apprentices have submited posters for the competition

"Craft apprentices for the environment"









Press conference



- meeting with journalists and media
- introducing the project
- · introducing the eco ambasador
- introducing the project's experts
- the result = over 60 publications in media



Polish crafts response / 2006 - 2016: rational use of natural resources



Polish crafts response / 2006 - 2016: rational use of natural resources

Day to day activity

Jeśli nie dla przyrody, to dla siebie

Polskie przedsiębiorstwa z różnych sektorów gospodarki mają obowiązek zmniejszenia negatywnego oddziaływania na środowisko. Zachowania proekologiczne mogą jednak stanowić również o ich przewadze konkurencyjnej, zarówno w kraju, jak i na stawiających wysokie wymagania w zakresie ochrony środowiska rynkach miedzynarodowych



Ekologiczne fryzjerstwo jest coraz bardziej modne. Klienci chwalą jakość usług, a właściciele salonów oszczędzają



Zamieszczony przez użytkownika Marta Krzyzanowska (?) 15 stycznia

📆 3x Srodowisko

który w niedługiej

Przyjrzyjmy się razem, ile można oszczędzić zmieniając swoje nawyki i sposób korzystania z urządzeń elektrycznych!

Na początek sprawdźmy, czy w naszej firmie oraz domu nie ma poborów fantomowych, tzn czy występuje zużycie energii gdy wyłączone są wszystkie sprzęty. Więcej o oszczędzaniu energii elektrycznej przeczytacie w wywiadzie z naszym ekspertem dr. inż. Pawłem Kurtaszem

http://www.3xsrodowisko.pl/aktualnosci.html



Aktualności O energii elektrycznej diaczego i jak można ją oszczedzać w pracy oraz w domu – rozmowa z ekspertem projektu "3xŚrodowisko" dr inż. Pawłem Kurtaszem.więcej =

3XSRODOWISKO PL | OD: BUSINESS TANK DOBREST.





rational use of natural resources

Poster Competition for apprentices in craft





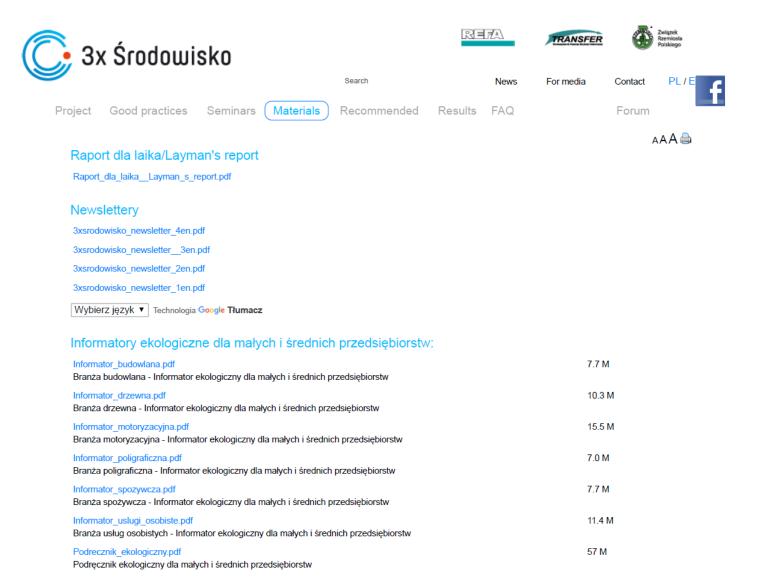








Polish crafts response / 2006 - 2016: rational use of natural resources



Improving working conditions

Polish crafts response / 2006 - 2016: wroking conditions

- Activities of social partners on legislative measures
- Other initiatives awareness raising and training activities

Polish crafts response / 2006 - 2016: wroking conditions

Safety Law Sompetition for apprentices on and Health & **Employment**



http://www.zrp.pl/Dzia%C5%82alno%C5%9B%C4%87ZRP/Konkursyiodznaczenia/Konkursy/tabid/187/language/en-US/Default.aspx

wroking conditions

Sompetition: "Employer - organizer of safe work" organized by the National Labou One of the Inspectorate (organizers is a

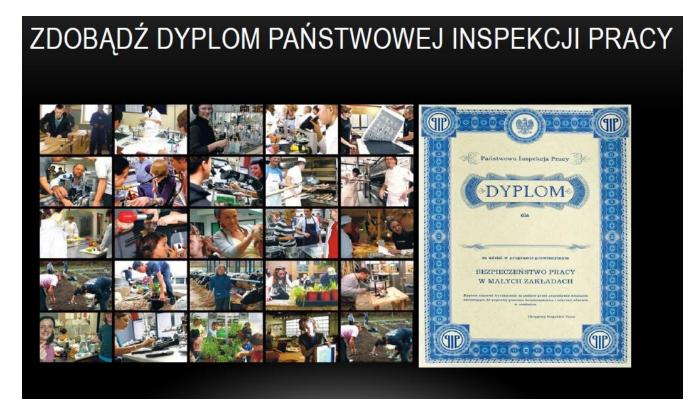


In 18 editions of the competition - 50 craft employers were awarded, mainly in the category "up to 50 employees". Majority: the pastry shops and bakeries [16], the automotive repair services, joiners [7], meat plants [4]

//www.zrp.pl/Dzia%C5%82alno%C5%9B%C4%87ZRP/Konkursyiodznaczenia/Konkursy/tabid /187/language/en-US/Default.aspx

Polish crafts response / 2006 - 2016: wroking conditions

Cooperation with National Labour (cooperation agreement) Inspectorate /PIP/



A training dedicated to SMEs and the initiative called "Get Diploma of PIP", which is based on the self-assessment of the safety of the plant by the employer - with the assistance and guidance of labor inspectors. After a positive verification employers receive a special certificate of the National Labour Inspectorate.

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Polish crafts response / 2006 - 2016: wroking conditions



Forum of Leaders of Safe Work

XVIII Conference of the Forum of Safe Work Leaders 2015:

- Polish Craft Association received the **Silver Card of the Safe Work Leader** for the years 2016-2017.

Safe Work Leaders Forum is an initiative of the **Central Institute for Labour Protection – the National Research Institute** (since 1998). Currently, the group of Safe Work Leaders consists of 123 enterprises and institutions, chosen as models to follow by other companies and stakeholders on issues related to the safety at work

Polish crafts response / 2006 - 2016: wroking conditions



• O Nas

Zasieg i działania WIR

Jesteś w: Start / Wiadomości / Programu Poprawy Warunków Pracy

Programu Poprawy Warunków Pracy

2015-11-02 00:00:00, wyświetleń: 662,

Lubie to! 0



Uwaga przedsiębiorcy!

Szanowni Państwo

Związek Rzemiosła Polskiego – Zespół Oświaty Zawodowej i Problematyki Społecznej przekazuje w załączeniu do wiadomości i wykorzystania informację dot. Programu Poprawy Warunków Pracy

Zakład Ubezpieczeń Społecznych w ramach programu obejmującego działania na rzecz poprawy bezpieczeństwa i zdrowia w miejscu pracy, aby pomóc pracodawcom przygotował ofertę, z której korzystając można uzyskać wymierne finansowe wsparcie – zwrot kosztów finansowych zainwestowanych w bezpieczeństwo pracy. Program skierowany jest do wszystkich przedsiębiorców ze szczególnym uwzględnieniem sektora małych i średnich przedsiebiorstw.

Zachęcamy Cechy oraz rzemieślników do zapoznania się z załączoną informacją i skorzystania z proponowanego dofinansowania w celu poprawy warunków pracy



Programu Poprawy Warunków Pracy

Poleć



Cooperation with ZUS – the Social Insurance Institution in implementation of the ZUS Program for Improvement of working conditions

Polish crafts response / 2006 - 2016:

cultivate more favourable attitudes towards entrepreneurship

a more positive image of business and entrepreneurs in society

- Craft chambers projects
- Craft Guilds initiatives





















Consultations and the transfer of results took place with all 50 members of the Hanseatic Parliament from 11 Baltic Sea countries and 15 members of the Baltic Sea Academy from 9 Baltic Sea countries in

November 2011 in Warsaw November 2012 in Brussels June 2013 in Hamburg

"Further vocational training: Corporate Social Responsibility for SMEs" has been selected as a "success story" by a panel of experts from the Directorate-General for Education and Culture of the European Commission. It has also been marked as such in the Erasmus+ Project Results Platform

http://www.csr-smes.eu/outcomes/



ABC-book of socially responsible business

Parntership project of Craft and SME Chamber in Gdansk and NSZZ Solidarnosc



NARZĘDZIE DO SAMOOCENY FIRM W ZAKRESIE SPOŁECZNEJ ODPOWIEDZIALNOŚCI PRZEDSIĘBIORSTW



http://www.elementarzbiznesu.pl/

Polish crafts response / 2006 - 2016:

locally oriented and not only







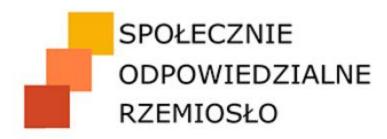
Dobre praktyki w zakresie społecznej odpowiedzialności biznesu

na przykładzie wielkopolskich firm rzemieślniczych





Projekt współfinansowany ze środków Unii Europejskiej w ramach Europejskiego Funduszu Społecznego



Projects of the Craft Chamber in Poznan focused on

Training needs of artisans
Various forms of employment and
organization of working time
Active labor market policy
Relations with consumers and
business partners
Flexible forms of employment
Methods of skills identification

Forum for the social responsibility of crafts in Wiekopolska

Contest "Socially responsible craftperson

"City games"

www.razemdlarzemiosla.pl http://www.spolecznerzemioslo.pl/









Projekt współfinansowany przez Unię Europejską w ramach Europejskiego Funduszu Społecznego









Training project of the Mazovia Craft and SME Chaber and ZRP including e-learning on: *Economic change management;* Flexible forms of work ogrganization; Public-private partnership and Corporate Social Responsibility / ISO 26000,

Mazovia + Lublin, Bialystok and Lodz regions

http://www.mirip.org.pl/plik,2213,prezentacja-celu-projektu-realizowanych-dzialan-oraz-oferowanych-mozliwosci-wsparcia-dla-msp-pdf.pdf



CSR – the remedy for the crisis; ESF project of the Craft and SME Chamber in Katowice & the Craft Chamber in Lodz





CSR – a competitive advantage of entrepreneurs ESF project of the Craft and SME Chamber in Katowice & the Craft Chamber in Wroclaw

Elastycznie i odpowiedzialnie - promocja dobrych praktyk w województwie



Elastycznie i odpowiedzialnie

– promocja dobrych praktyk w województwie śląskim











Polish crafts response / 2006 - 2016: locally targeted inititatives

Kuyavian-Pomeranian Chamber of Crafts and SMEs own initiatives:

- Integrating crafts and the local community (trips, picnics, contests, sports competitions, ex. Championship of the Polish craftsmen in hunting.
- Discounts for blood donors
- Cooperation with orphanages
- Seniors' Day celebration youth&seniors social gatherings + other attractions, like "hairdressing for seniors"
- Professional competitions /ex. Craftsman of the Year/
- Competition "Tax offices friendly for entrepreneurs"
- Setting up craft vocational schools (Bydgoszcz, Inowroclaw, Grudziadz)
- Field games, ex. "Where is the work in Bydgoszcz?"
- Certificates ("Good Installer")
- Monitoring the graduates in the labor market.
- Promoting the use of natural raw materials in the food industry
- Promoting waste separation and recycling in craft companies.



Polish crafts response / 2006 - 2016: locally targeted inititatives

Chamber of Crafts and SMEs in Bialystok

"Network of cooperation for the promotion of social responsibility of SME"

"Labour market innovations

LMI: LABOUR MARKET INNOVATIONS

PROJECT TITLE:

LABOUR MARKET INNOVATIONS – testing and implementing new methods of promoting employment in niche, disappearing and unpopular trades

PROJECT LEADER:

Białystok Foundation of Professional Training (Poland)

NATIONAL AND SUPRANATIONAL PROJECT PARTNERS:

Chamber of Craftsmanship and Enterprises in Białystok (Poland); Hanse-Parliament E.V. – Partner supporting the creation and implementation of educational solutions for disappearing, unpopular and niche trades and craftsmanship education with the use of experiences of Hanseatic countries of the Baltic Sea region (Germany).

Applied Vocational Psychology and Policy Research Unit – Avopp – Partner supporting the creation and implementation of counselling solutions for persons over 50 years of age, handicapped persons and graduates, and career planning within craftsmanship with the use of experiences of E.U. specialists associated in AVOPP(Luxemburg).

EXECUTION PERIOD, OP HC MEASURE:

From 01.07.2011 to 30.06.2013. Innovation subject: Creating instruments supporting the development of interest in niche and unpopular trades within Operational Programme Human Capital, Priority VI. Labour market open to all, Measure 6.4 Innovation projects.

PROJECT'S OBJECTIVE:

The objective of the project is to develop or adapt/create, test and subsequently popularise/implement in Podlaskie Province 9 models of counselling, training and cooperative solutions within employment promotion in disappearing, niche and unpopular trades.

NAMES AND DESCRIPTION OF FINAL PRODUCTS (with innovation specification):

The project innovation consists in integrating interventions conducted at the level of an employee, craftsman (employer) and their environment in a single measure model. Thus, the basic innovation of the project is the model of complex measures. The other aspect of this innovation is synergic combination of groups of trades with groups of the unemployed based on the intervention matrix designating common areas of specific needs of persons over 50, graduates and handicapped persons, and the opportunities that disappearing, niche and unpopular trades offer. Apart from the innovative model of solution to the problem on the labour market, the project foresees innovations at the level of particular support instruments. In this case, innovations concern the manner of providing a counselling service on the labour market, methods of professional education in a craftsmanship and methods of local cooperation in each of 3 intervention areas, which creates 3 innovation models of support:

Model of employment promotion for persons over 50 years of age in disappearing trades: Tertiary Craftsmanship: counselling and diagnostic tools for unemployed persons 50+, tools and new solutions in craftsmanship for persons 50+, tools for initiating local cooperation of craftsmanship and labour market institutions in order to promote disappearing trades and unemployed persons over 50.

Model of employment promotion for handicapped persons in unpopular trades: e-Craftsmanship: counselling and diagnostic tools for unemployed handicapped persons, tools and new training solutions in craftsmanship for the handicapped, tools for initiating local cooperation of craftsmanship and labour market institutions in order to promote unpopular trades and handicapped persons.

Model of employment promotion for graduates up to 27 years of age in niche trades: Tailor-made Craftsmanship: counselling and diagnostic tools for unemployed graduates, tools and new training solutions in craftsmanship for the youth, including spin-off and spin-out, tools for initiating local cooperation of craftsmanship and labour market institutions in order to promote niche trades and unemployed youth.

TARGET GROUP (the addressees of final products and methods):

Persons over 50, Handicapped persons and Graduates in a difficult situation on the labour market in the context of new activation solutions. Additionally, craftsmanship and employers in the context of promoting employment in trades and cooperative solutions. Having defined 3 typical groups of barriers in 3 areas of intervention, 3 models of complex diagnostic and counselling, educational and cooperative measures will be tested. In this sense, all unemployed persons will mainly benefit form 9 integrated instruments for maintaining professional activity. Professional activity of persons 50+ in disappearing trades, of graduates in niche trades and of handicapped persons in unpopular trades is an asset in this context—an opportunity to develop for a craftsman (employer) and local society (environment).

USERS (institutions, user who can use the tool):

Three levels of intervention (counselling, education and cooperation) expand the group of potential addressees by users of innovative solutions (career counsellors, trade teachers and trainers, local leaders and representatives of the local government).

CONTACT (in order to obtain final products or detailed information):

Białystok Foundation of Professional Training, ul. Spółdzielcza 8, 15-441 Białystok, tel. +48 85 653 77 00, www.bfkk.pl, fundacja@bfkk.pl Project coordinator: Michał Skarzyński, mskarzynski@bfkk.pl

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Polish crafts response / 2006 - 2016: lessons learned

- CSR in crafts and craft organisations is internally driven
- Therefore, demands recognition for efforts, applause, and the possibility to tell own stories to- and create interlinks with- partners and local and business community
- Externally driven CSR (ex. by legal means, obligations and control measures) can kill internally driven CSR – the motivation, creativity and initiative
- External public support including financial is higly recommendable
- Partnerships are higly recommendable

Thank you[©]

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